

Project FAQ

When will I receive my estimate?

Within approximately 5-10 business days. If you haven't heard from us by then, please reach out to confirm we have your correct contact information.

When can I book my project?

Once you have confirmed your estimate, we will contact you to schedule a date for your project.

How long will my project take?

Approximately five days, with our team generally working daily from 8am - 4pm. Larger projects can take up to two weeks.

Can I be home during a sand & finish?

What about my pets?

You are welcome to be in your home, but please note there will be some noise and disruption. Pets must be safely contained from the project area.

Do I need to move all of my furniture?

Yes, the project area must be completely clear of furniture and decor items. Please consider hiring a moving company if required.

Do I need to remove my baseboards?

Most baseboards can be left in place. Samurai will advise you on which ones need to be removed.

Do you offer payment plans?

Yes, we offer financing on approved credit. Please contact the showroom for more information.

Get in touch



CLICK

samuraihardwood.com

@hardwoodsamurai



CONTACT

Showroom > 778 463 5389

Sunny > 250 777 0375

Niki > 250 551 3764

hello@samuraihardwood.com

Bre > 250 354 8993

bre@samuraihardwood.com



COME IN

900 Simpson Road, Nelson

Monday to Friday 8 - 5

Saturday 10 - 4



SAND & FINISH
Project Guide

Sand & Finish Process

STEP 1: CHOOSE YOUR STAIN

Samurai uses the industry leading Bona DriFast Stain for all of our sand and finish projects.

Choose from their range of 26 base colours, or ask us about creating a custom blend to find the colour that is perfect for you.

You may also choose to forgo the stain and finish your floor in its natural hue.

STEP 2: CHOOSE YOUR FINISH

BONA MEGA ONE - *Moderate Use*

Our go-to choice for most residential sand and finish projects. Available in extra matte, satin (recommended) and semi-gloss sheens.

BONA TRAFFIC HD - *Extremely Heavy Traffic*

Our recommendation for high traffic residential areas and commercial spaces. Available in extra matte, satin and semi-gloss sheens.

BONA TRAFFIC HD ANTI-SLIP - *Heavy Traffic*

A great choice for staircases and ADA compliant accessible routes. Available in a satin sheen.

What to Expect

BEFORE

- > Ensure the project area is completely clear of all furniture and decor items.
- > Prepare clear access to a 240V outlet.

DURING

- > Expect high noise levels for parts of your project.
- > Dust from sanding will be almost completely contained.
- > All finishes are VOC compliant to maintain safe air quality during application.
- > If necessary, you may walk on your floors up until the finish is applied, as directed by the lead finisher.

AFTER

- > Four hours after the finish is applied, you may walk on your floors in socked feet.
- > After 3 days, you may replace furniture & rugs on your floor and walk on them as normal.
- > After 1 week, you may clean your floors. Samurai recommends Bona Pro Series cleaning products.

Why Choose Samurai?

- > Bona Certified sand & finish team with over thirty years of industry experience
- > Care and attention to detail while restoring hardwood in 100+ year old heritage homes
- > Custom stain matching and seamless lacing of new flooring into existing flooring
- > Friendly, knowledgeable staff that are committed to helping you find the flooring that suits your lifestyle



Add-Ons

It's all in the details! Ask for the following products & services to be included on your estimate:

- > Custom matched vents
- > Custom matched transition pieces