

Project FAQ

When will I receive my estimate?

Within approximately 5-10 business days. If you haven't heard from us by then, please reach out to confirm we have your correct contact information.

When can I book my project?

Once you have confirmed your estimate, we will contact you to schedule a date for your project.

How long will my project take?

Approximately five days, with our team generally working daily from 8am - 4pm. Larger projects can take up to two weeks.

Can I be home during flooring installation?

What about my pets?

You are welcome to be in your home, but please note there will be some noise and disruption. Pets must be safely contained from the project area.

Can I use my staircase during its installation?

We cannot guarantee consistent access to your staircase and recommend being out of the house if its use is unavoidable.

Do I need to move all of my furniture?

Yes, the installation area must be completely clear of furniture and decor items. Please consider hiring a moving company if required.

Do you offer payment plans?

Yes, we offer financing on approved credit. Please contact the showroom for more information.

Get in touch



CLICK

samuraihardwood.com

[@hardwoodsamurai](https://www.instagram.com/hardwoodsamurai)



CONTACT

Showroom > 778 463 5389

Sunny > 250 777 0375

Niki > 250 551 3764

hello@samuraihardwood.com

Bre > 250 354 8993

bre@samuraihardwood.com



COME IN

900 Simpson Road, Nelson

Monday to Friday 8 - 5

Saturday 10 - 4



SAMURAI
HARDWOOD FLOORING

INSTALLATION
Project Guide

Solid vs Engineered Hardwood

SOLID HARDWOOD

A beautiful and traditional product found in many heritage homes in our area.

PROS

- > Warmth and character of natural wood
- > Can be refinished instead of replaced
- > Compliments architecture and style of heritage homes

CONS

- > Expands & contracts with moisture changes in the air, often leaving gaps between the boards
- > Not commonly produced in planks wider than 4-1/4 inches

ENGINEERED HARDWOOD

Our go-to flooring choice for renovations and new builds.

PROS

- > Warmth and character of natural wood
- > Can be refinished instead of replaced, depending on the thickness of the wear layer
- > Available in a wide variety of species, textures & colours, and board widths up to 12 inches
- > More stable than solid hardwood (less expanding and contracting) due to its engineered core

CONS

- > Not recommended for very wet areas (ie. around showers and bathtubs)

Other Flooring Options

LUXURY VINYL

- > Waterproof feature makes it ideal for basements, wet areas and rental suites
- > Hardwood-look and tile-look options available

CORK

- > Natural, renewable product
- > Warm and comfortable underfoot

BAMBOO

- > Highly sustainable product due to its fast regrowth period after harvest
- > Ancient building material with strength and durability similar to hardwood

PORCELAIN & CERAMIC TILE

- > Classic, durable option for wet areas, wall accents, and fireplace surrounds
- > Available in an endless variety of styles

Why Choose Samurai?

- > Boutique showroom with a wide selection of exclusive hardwood flooring products
- > Friendly, knowledgeable staff that are committed to helping you find the flooring that suits your lifestyle
- > High attention to detail during installation (floor levelling, thoughtful board placement to create a seamless visual, clean interfacing and transitions to the rest of your home)



Add-Ons

It's all in the details! Ask for the following products & services to be included on your estimate:

- > Custom matched vents
- > Custom matched transition pieces
- > Baseboard removal & re-installation
- > Underlays for warmth and sound-proofing